

HEALTH AND SAFETY CHECKLIST VILLAGE N LIFE HOTELS

Covid-19 has changed the way the world goes around so needless to say, we have had to adapt and relook at the way we do things. In order to ensure that you have the best possible experience during your upcoming stay, we have created a checklist to clearly indicate what changes and additions you can expect.

	BEFORE COVID-19	CURRENT	COMMENT
PRE-ARRIVAL PAYMENT	N	Y	EFT PRIOR TO ARRIVAL
PORTERAGE	Y	Y	
RECEPTION	Y	Y	LIMITED SERVICE
ADDITIONAL SANITATION PRECAUTIONS	N	Y	EXTENSIVE PROTOCOL DEVELOPED
REFRESH HOUSEKEEPING SERVICE	Y	Y	
TURNDOWNS	Y	N	
MINIBAR	Y	Y	PRE-ORDER LIST AVAILABLE ON REQUEST
DSTV	Y	Y	
DSTV (The Farmhouse Hotel)	Y	N	
WI-FI	Y	Y	
SOFT FURNISHINGS (SCATTER CUSIONS, THROWS)	Y	N	
BREAKFAST	Y	Y	PLATED OPTIONS
RESTAURANTS	Y	Y	SOCIAL DISTANCING
BARS	Y	Y	SOCIAL DISTANCING
DELI	N	Y	
SPA	Y	Y	LIMITED SERVICE BOOKINGS ESSENTIAL
GYM	Y	Y	NUMBER OF GUESTS LIMITED
POOLS	Y	Y	EXCLUDING INDOOR POOLS
CASH PAYMENTS	Y	N	
CARD PAYMENTS	Y	Y	

If you have any further questions regarding our extensive Covid-19 Precautions, feel free to visit our Hotels' websites.